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NEW 'SALA AMICA' OPENS AT MILAN BERGAMO AIRPORT

SABCO, the company managing Milan Bergamo Airport, has inaugurated the new 'Sala Amica' lounge, located on the first floor of the departures terminal, and simultaneously reviewed the boarding procedures for passengers with reduced mobility, rendering routes easier to navigate and more comfortable.

The new 'Sala Amica' lounge, which has been set up in what was previously the VIP Lounge (now relocated to the new East Wing of the terminal) was previewed by representatives of associations for the disabled, who inspected the area to ensure its suitability.

At the end of the visit, which saw the participation of Giovanni Manzoni, president of the Bergamo branch of ANMIC, the National Association of the Disabled, Pierangelo Galbusera from the National Institution for the Deaf, Giovanbattista Flaccadori for the Italian Blind Persons' Union and Aldo Vignati, the Head of Quality at SACBO, the representatives of the associations confirmed that the entire assistance process, from the layout of the 'Sala Amica' lounge to the use of the passenger lift for boarding, are in compliance with current regulations and guarantee the comfortable use of the airport ambulift by disabled passengers.

The 'Sala Amica' lounge has two toilets for disabled people, access to the smokers' room, two separate waiting areas and furnishings that ensure a comfortable stay. Entrance to and exit from the 'Sala Amica' lounge is separate and one-way in order to avoid contrasting traffic, thus respecting protocols to combat the spread of COVID-19.

"The appreciation shown by the various associations for the disabled with regards to the set-up of the new 'Sala Amica' lounge is confirmation of the efforts and attention that SACBO focuses on reduced-mobility passengers - commented Giovanni Sanga, president of SACBO - Bergamo Airport, which sees the highest proportion of reduced-mobility passengers for general passenger movement, regularly consults with user representatives in order to guarantee full mobility rights".

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