

AIRPORT SAFETY BEGINS WITH YOU



Simple rules for responsible behaviour in the airport.



IN CASE OF EMERGENCY

In case of emergency:

- Go to the nearest emergency exit.
- Go to the meeting point.
- Move quickly and leave personal items behind.
- Do not use the lifts.



EMERGENCY NUMBERS

Safety in the airport area is a priority for the SACBO Group.

The contribution of every single airport operator is of fundamental importance in ensuring that preventative measures are as effective as possible.

Make your contribution to safety at Milan Bergamo Airport.

In the event of an emergency, contact us via these numbers:

SACBO EMERGENCY LINE	+39 035 326 222
BORDER POLICE	+39 035 326 431
AIRPORT FIRST AID	+39 035 326 370
FIRE SERVICE	+39 035 326 410





HEALTH & SAFETY



Call the number +39 035-326222 as soon as possible to report any unusual signs of an imminent “dangerous situation”.

High-visibility clothing is obligatory when on the airport apron.

When using personal protective equipment to protect your hearing, you may not be able to hear warnings of danger. Remember to always pay attention to your surroundings.

Call the number +39 035-326370 as soon as possible to report any health emergencies.

Use footpaths where present.

High-visibility clothing is obligatory when on the airport apron.

Smoking is forbidden.



SECURITY

Security is of the utmost importance within the airport area because it allows preventative actions to combat possible crimes via and against civil aviation.

Make your contribution to everyone's security by following these simple rules:

- Your airport entry card is personal, do not give it to other people.
- Make sure you have your card before beginning your shift.
- Wear your card in clear view while you are on your shift.
- Show your card whenever asked to do so by an official or security guard.
- Before returning to work, remember to check the status of your airport entry card if you have not accessed the airport security restricted area for at least six months.
- Immediately report the loss or theft of your card to the public security authorities.
- Immediately return the card on expiry or if no longer required.
- Do not use your card if you are not working.
- Do not leave your card unattended.
- Do not enter areas that you are not authorised to access.
- Do not open areas for other people.
- Do not leave any potentially dangerous work tools unattended.
- Always report potentially dangerous situations, suspected crimes, or aggressive behaviour towards operational personnel and/or passengers.
- Always report people without airport entry cards or with incorrect authorisation found within the security restricted area.
- If you have to access the security restricted area, make sure you are prepared when arriving at the security checkpoint in order to facilitate operations.
- Always make sure that you properly close all access doors behind you.
- Report all unattended luggage or suspicious items to security personnel.



AIRSIDE SAFETY

Airside safety is the state of operative safety achieved through respect for procedures, the identification of hazards and the management of related risks. Its aim is the prevention of aeronautical events such as accidents involving people, vehicles and/or aircraft.

It is of extreme importance, as the ability to move safely within the airside area is a fundamental aspect for an airport that takes the safety of its operators and passengers to heart. Read the points below carefully. They provide an important guide for the identification of possible hazards and related risks, for the prevention of unexpected events and in general for the guaranteeing of the best possible conditions of safety for all the people present. Safety is everyone's responsibility!

HOW TO ACT

- Always maintain a safe distance from aircraft, particularly the engines.
- Do not obstruct traffic, and always respect the right of way and the regulations set out by the Highway Code.
- Aircraft always have the right of way, even during pushback and towing.
- Pay particular attention to pedestrians, passengers and airport operators.
- Pick up any objects on the apron (FOD).
- Respect the speed limit of 30 km/h.
- Immediately report any accidents and/or damage (GSR).

DO NOT

- Smoke in the airside area and on board vehicles.
- Consume alcohol and/or drugs.
- Approach the aircraft refuelling area.
- Cross the path or stop in the vicinity of an arriving aircraft.
- Leave objects or work equipment on the apron.
- Park outside of official parking areas or on footpaths.

For further information: Consult the Airport Manual.