

## **POLICY OF SACBO SPA**

*It is the target of SACBO S.p.A to manage the airport activities under its responsibility with respect to: Airport development planning; design and provision of ground handling services for passengers with reduced mobility, centralized handling services, waste management, wastewater pre-treatment; airport coordination; airport emergency management; design, construction, operation and maintenance of airport infrastructure, facilities and vehicle maintenance; coordination and supervision of non-aviation airport activities managed by third parties (commercial, catering, cleaning, parking); provision and quality assurance of aviation data at Orio al Serio Airport, embracing the principles of environmental protection, health and safety, information security and pursuing continuous improvement of its Integrated Management System.*

### *Quality of Services.*

*SACBO intends to consolidate its role as a fundamental driver of economic and social development in the reference territorial area, placing at the center of its activity the expectations of passengers, other customers (airlines, shippers, tenants and other operators) and additional stakeholders (community, entities and territory in general), through a constant comparison with the best technologies and product innovations implemented by the most advanced European realities.*

*SACBO, driven by a conscious leadership, wants to be a financially solid company that is attentive to the human factor, in which, starting from the highest management levels, the pursuit of profit goes hand in hand with full compliance with applicable requirements and a balanced employment development that stimulates professional growth by exalting the values of mutual respect, dignity of the person and justice.*

*SACBO, through its Management System, aims to pursue and continually improve its Quality objectives in coherence with the context of the organization, planning prevention activities capable of optimally managing possible risks, converting them into opportunities, and strengthening the link between company strategies, organizational structures, management correctness and reasonable satisfaction of all stakeholders.*

### *Environmental protection*

*In particular, SACBO S.p.A. wishes to*

- carefully observe the applicable environmental regulations and the satisfaction of other mandatory requirements,*
- systematically detect the environmental impacts of its operations, understand and measure their effects and identify their causes,*
- rigorously plan its environmental objectives and relative targets, based on the principles set out in this policy, develop the relative programs and continuously monitor their progress, implementing appropriate corrective actions when necessary,*
- implement programs aimed at reducing energy consumption, containing pollution and, in general, minimizing the negative environmental impacts of its operations, evaluating, on a case-by-case basis, the feasibility of using the best technologies available on the market,*
- endeavor to generate and manage waste in such a way as to favor, whenever possible, recovery and recycling rather than disposal,*
  - minimize the environmental impacts of new services, technologies and activities through the use of appropriate planning systems and procedures geared to this target,*
  - develop, implement, review and continuously improve its Integrated Management System.*
- promote the involvement/training of employees on environmental issues.*



- promote the adoption of correct environmental behavior by Suppliers and Companies that work on behalf of SACBO;
- maintain open and constructive relations with the territory in which SACBO operates.
- make its experience in the field of environmental management available in order to promote general progress towards sustainable development.
- promote environmental protection programs
- introduce appropriate control and audit methods for its Integrated Management System.

#### *Occupational health and safety protection*

*The protection of health and safety and compliance with the relevant mandatory provisions represent a fundamental company value.*

*SACBO S.p.A., through the commitment of the entire organization, intends to*

- prevent accidents and occupational diseases
- carefully observe laws, regulations and other prescriptions applicable to its activities;
- develop and maintain an Integrated Management System to implement the principles and commitments expressed in this policy;
- identify and make available the necessary resources for effective and efficient health and safety management by assigning specific responsibilities;
- adopt adequate safety standards for the organization of work, workplaces, infrastructures, facilities, equipment starting, as far as applicable, from the design stages:
- systematically identifying dangers, assessing risks and adopting appropriate protective measures, giving top priority to prevention.
- establish objectives and targets for the continuous improvement of health and safety protection, of the Integrated Management System and of its performance by developing and implementing the necessary programs;
- continuously monitoring the organization's performance, dangerous occurrences, accidents, injuries and occupational diseases.
- promote a culture of health and safety protection by raising awareness and involving all members of the organization and stakeholders
- promote worker participation and consultation;
- manage health and safety in an integrated manner with the company management system.

#### *Information security*

*The Top Management of Sacbo SpA is aware that both its physical and information resources are primary assets on which SACBO and its customers base their current and future development. Security of resources and information are at the core of the company's approach and philosophy to ensure that global services are delivered to customers in a secure, consistent and cost-effective manner. In support of this Sacbo SpA:*

- Takes all reasonable and appropriate measures to ensure that these assets are safeguarded from threats and vulnerabilities and that the business is not adversely affected by the impact of security incidents
- It is committed to ensuring that sensitive information entrusted to its care by customers, suppliers and partners is protected from unauthorized or accidental modification, loss or theft
- All Sacbo SpA employees are responsible for ensuring that Sacbo SpA continues to operate in a secure manner, both within the organization and in the provision of services to customers.



*Sacbo SpA, therefore aims to ensure the use throughout the organization of the best available techniques and practices and to ensure that it will continue to maintain the budgets, plans and resources to adequately support this system:*

- Issuance of appropriate security policies and organizational structure*
- Security in asset management*
- Security of human resources*
- Physical and environmental security*
- Security in the management of operations*
- Logical access control to systems and networks*
- Security in the acquisition, development and maintenance of software and tools*
- Security incident management*
- Business continuity management*
- Compliance with legal obligations and applicable industry standards*

*Sacbo SpA will regularly review the effectiveness of the IMS to ensure that the levels of confidentiality, integrity and availability are maintained, and that the business continues to operate in a manner that complies with legal, corporate and contractual requirements. Sacbo SpA is committed to promoting continuous improvement, ensuring that it can learn from experience and refine its approach and apply the best available operating practices to increase the effectiveness of operations.*

*This Policy is reviewed periodically, to ensure its relevance and appropriateness, and is communicated to all Sacbo SpA Employees, its Suppliers and Customers.*

*Top Management makes the SACBO Spa policy available to interested parties through publication on the Internet site and within the corporate computer network, facilitates its understanding/application right from the introductory courses for newly hired staff, activates the resources necessary for its implementation, periodically verifies its compliance with the activities covered by the scope of application, the organizational structure and the expectations of stakeholders in the management review, making any necessary adjustments.*

*Grassobbio, 31<sup>st</sup> May 2024*

*The General Manager  
Amelia Corti*

